

JOINT PROCEDURE ORDER ON ALARM CHAIN PULLING IN PASSENGER CARRYING TRAINS

The incidents of unauthorized Alarm Chain Pulling are frequently reported in Secunderabad Division which not only lead to the loss of punctuality but also cause much inconvenience to the Railway passengers. In order to prevent and effectively handle the ACP incidents, the following Joint Procedure Order is issued for strict compliance:-

1. Prevention of ACP:

- 1.1 On board Railway Staff should identify the situations which may likely to cause ACP incidents such as non-working of AC, fans, non-availability of water medical emergency etc., and promptly convey to the Punctuality cell in advance for informing the same to the concerned Branch for taking remedial action in the next stoppage/Station where the facility for corrective action is available.
- 1.2 The Train Guard after collecting the information from on board Railway staff should submit a memo to the SMR/SS/SM at signing off stations regarding the sections which are prone for repeated ACP incidents with reason.

2. ACP at Stations:

- 2.1 The Station Master on duty should at once react by ordering his available station staff to set right the disc of affected coach to minimize detention to traffic. All Railway staff on board namely Ticket Checking staff, Coach Conductor, Coach attendants, Asst. Loco Pilot and Guard must ensure setting right of disc with minimum possible time. If the train is escorted by RPF staff or RPF staff is available on platform duty, they should at once proceed to find out the reason behind the chain pulling and if the ACP is without valid reason, they should apprehend the culprit/culprits and prosecute him/them under relevant section of the Railway Act.
- 2.2 In case there is no RPF staff available, the ticket checking staff/station/Coach conductor, Coach attendants/Asst. Loco Pilot/Guard should make all out efforts to apprehend the culprit/culprits and hand over to RPF for prosecution. If it is not practically possible to catch the culprits, they should immediately inform the Divisional Security Control Room about the incident with details such as station, train number, coach number, time, reason etc.

3. ACP in Block Section:

- 3.1 In case of ACP in block section, all the Ticket Checking Staff, Coach Conductor, Coach attendants, ALP and RPF staff if available and Guard of the train should immediately respond by reaching the affected coach to set right the disc at the earliest and to ascertain the cause of ACP. If the ACP is without valid reason, they should apprehend the

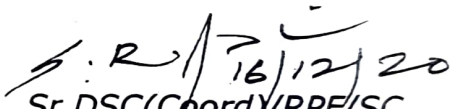
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culprit/culprits and RPF should take custody for prosecution. Guard should take note of the information in his journal/report and communicate to station and control through Walkie-Talkie/Text message etc. RPF should also inform details to RPF control.

- 3.2 If no RPF staff is available on board in a train in which there is an ACP without valid reason and catching the culprit/culprits may result in any Law and Order situation, Guard should immediately inform the Divisional Security Control Room by any means. In case the train staff apprehend the culprit, they should communicate the same to the RPF control. The information should be conveyed by Divisional Security Control Room to next RPF Unit en-route for taking over the culprits for prosecution.
- 3.3 After the incident of ACP, the Conductors, TTEs, Coach attendants, and ALPs will assist the Guard-in-charge by informing the place of occurrence, coach number and other relevant details. The complied information should be conveyed by Guard to Operating Control which will be shared to Security Control for follow-up action.


Sr. DCM/SC


Sr. DOM/SC


Sr. DSC(Coord)/RPF/SC